

## **QUALITY POLICY STATEMENT**

**Lockheed Martin UK INSYS Limited strives for world-class quality in the field of design, development and manufacture of equipment, together with the provision of support activities and studies, for the defence and other market sectors.**

**We aim to comply with the requirements of BS EN ISO 9001:2000, as well as TickIT for our software development activities and AS 9100 for aerospace products.**

**Our reputation has been built on the quality of our products and services, the professional abilities of our staff, and our ability to provide solutions that meet, or exceed our customer's needs and expectations.**

**We are committed to the continuous improvement of our products and processes through measurement and analysis, and the setting of quality objectives**

**This policy, along with its supporting processes, quality management system documentation and process and product performance indicators, provide the framework through which the achievement and enhancement of customer satisfaction is delivered.**

**We aim to enhance the abilities of our workforce through the use of regular competency assessment and personal development plans. Quality is everyone's concern from initial customer contact, through design, development, and manufacturing activities to post delivery support.**

**In a dynamic market and ever evolving business environment, processes and procedures will need to change to adapt to business and customer needs. The quality management system provides the coherent framework through which change can be analysed and managed.**